



NCAHRMM proudly presents the following educational opportunity for all healthcare Materials Management and Supply Chain Professionals.

This year's regional meetings offer a one day session of outstanding education focused on managing change and conflict in a turbulent health care market. The Board and I encourage each of you not to miss this opportunity to attend this year's NCAHRMM regional educational session at one of the two offered locations. See www.ncahrmm.org for date and location of the January, 2010 regional meeting.

*Bill Myers, President, NCAHRMM
David Boyce, President-Elect, NCAHRMM*

Date: Wednesday, January 27, 2010
Time: 9:00 to 4:00 Lunch included in cost
**Location: North Carolina Hospital Center
2400 Weston Pkwy.
Cary, NC 27513**

Morning Session 9:00 AM-Noon

Change Management Workshop

Kelli Price, Vice President Organizational Engagement and Performance Excellence, Premier Inc.

This session will review change management strategies used to engage stakeholders to drive critical results in the health care industry today. Premier is a leading change management organization and was honored with the Malcolm Baldrige award in 2008. Participants, using a current supply chain challenge scenario, will actively engage in an abbreviated change management best practice strategy, Accelerated Solutions Design (ASD). ASDs are used at Premier as a strategic process to successfully engage critical stakeholders to address complex problems, project design, and implementation.

Lunch Noon-1:00PM

Afternoon Session 1:00 PM-4:00 PM

Learning to Manage Conflict; Measuring and Improving Individual Approaches to Conflict Situations

Jill Lewandowski, Director, Organizational Development, Premier Inc.

This session will describe and help prepare Supply Chain Staff for managing conflict in various situations. Disagreements are a fact of work life, but they don't have to stifle initiative and sideline performance. Your organization can turn conflict into an asset. The session will use the LSI Conflict™ assessment tool to identify participant's dominant conflict style. The class will review the dominant styles pro's and con's. In an interactive work group, participants will engage and understand how various conflict styles can be used as an advantage in negotiations, value analysis, operations improvement, and other supply chain teams.

CEU's will be available for all attendees

Directions:

**North Carolina Hospital Center
2400 Weston Pkwy.
Cary, NC 27513**



- From I-40 West, take exit 287 (Harrison Avenue) and turn left
- From I-40 East, take exit 287 (Harrison Avenue) and turn right
- Go 0.5 miles and turn right on Weston Parkway
- Go 0.3 miles and turn right on Southhill Drive
- At the end of Southhill Drive, veer left into the parking lot of the Center

Registration fee: Please check one

NCAHRMM Member: \$50.00

Non-Member: \$75.00

**Deadline for Entry is January 20, 2010 -
unless other arrangements have been made.**

**To register please complete the following:
Please complete one form for each attendee.**

Name: _____

Organization: _____

Street Address: _____

City: _____

State: _____ Zip Code: _____ Phone: _____

Fax: _____ Email: _____

Payment Options: Please check one.

Payment Enclosed: _____

Paid Via Website: _____

Please fax form to (828) 257-7123
or

Mail Payment and Form to:

Mission Hospital
Attn: Bill Myers
400 Ridgefield Ct, Suite 101
Asheville, NC 28804

**Please make checks payable to:
NCAHRMM**

**Please contact Bill Myers, President,
@ 828-778-5410 or bill.myers@msj.org
with questions.**

NCAHRMM

C/O Mission Hospital
Attn: Bill Myers
400 Ridgefield Ct, Suite 101
Asheville, NC 28804

**Regional Educational Meeting
Cary, NC
January 27, 2010**



**Present
The 2009-2010 Regional Materials Management
Educational Meeting
January 27, 2010
North Carolina Hospital Center
Cary, NC**